

Our goal is to be a leader in sustainable environmental practices in our industry and to continually improve the environmental credentials of our operations and our clients' operations.

As a leading Facilities Management company, we are committed to the principles of sustainable development and promote its importance so that sustainability is integrated into our work. Managing the impact of our activities on the environment, our supply chain, and, where feasible, our clients is critical to the success of our organisation. We recognise our responsibility to reduce any negative impacts arising from these activities and to have a positive impact where possible. As such, it is a central pillar of our target operating model.

- We understand the potential environmental impacts of our work and apply robust systems to reduce risk and positively promote opportunities.
- We comply with all applicable legislation, client, and stakeholder requirements, and are committed to fulfilling our compliance obligations.
- We actively encourage our clients to adopt more sustainable and environmentally friendly practices.
- We retain an independent accredited certification to ISO14001 for all activities.
- Through training and other communications, we ensure our employees and suppliers are aware of and adopt this environmental policy.
- Processes and procedures are fully integrated into corporate management systems to ensure we meet the commitments in this policy.
- Ensuring key suppliers share our values and approach to environmental management.

Our key priorities are:

- Reduce emissions from business travel with a year-on-year reduction in our travel carbon footprint as a proportion of revenue.
- Establish baseline consumption for all client sites >4,000sqft.
- Ensure each account has a dedicated sustainability and responsible business plan for its client.
- Bring innovative technology, innovation and industry best practices to our clients to help them reduce their carbon footprint and other natural resources.

For and on behalf of the Macro Group



Rosario Abbate | Chief Executive Officer